



Secrets for New Managers

Being a new manager can be terrifying; one day you're friends with people and the next day you're being asked to order them around. **So how do you move from being "friend" to "manager"?** What words are you supposed to say when you manage someone? **How do you hold people accountable and improve their performance without being overbearing and destroying morale?**

In this program designed for new managers, you'll learn Secrets for New Managers so you can get off to a great start. After all, **you don't want to waste your big chance to make a first impression as a new leader.**

This 60-minute webinar called "Secrets For New Managers" will show you:

- **3-part script to immediately start winning over your best employees, especially if they're bitter because you got the management job they really wanted**
- **4 P's of delegation, including how to prioritize tasks and how to define your expectations**
- **Discover the line between Friend and Manager and what boundaries you need to put on your new relationship with employees**
- **Discover exactly what goals you're being asked to accomplish as a Manager, and then how to get your employees to help you achieve those goals**
- **How to avoid creating a Parent-Child dynamic with your employees**

- How to co-opt your best employees to help you set the ground rules and boundaries using the “Word Pictures” technique
- **4-part script to say when “talented people with bad attitudes” try to derail you and even embarrass you**
- Discover a process for assigning work that gives you more oversight without micromanaging (and that actually makes employees feel more autonomous)
- **Discover the 5 biggest mistakes new managers make, and how to avoid them**
- How to turn things around if you get off to a bad start as a new manager